



Purchase Green Limited Warranty

Purchase Green carries products from manufacturers that utilize the highest quality materials and the latest manufacturing techniques in the production of artificial grass. **Premier Putting Green** is guaranteed against defects in workmanship for a period of **7 years** subject to the below terms and conditions.

The following are specifically covered against and within the scope of this warranty:

- UV degradation
- Fiber Strength
- Stability of backings and yarns
- Tuft bind

Exclusions include:

- Abuse and or misuse
- Product that has been replaced, repaired, altered, or installed by any person other than a properly licensed and trained artificial grass installer
- Damaged, directly or indirectly, by acts of vandalism, machinery, animals, fire, chemical spills, acts of God, excessive static or dynamic loads, faulty or improper subsurface preparation, subsurface failure, the use of unauthorized fluids or cleaning methods
- Normal wear

Slight color changes will occur over the lifetime of this artificial grass product and is not considered a warrantable issue.

Purchase Green warrants that from the date of installation, the turf, when installed and maintained as recommended, will retain at least 75% of its pile fiber. If any area or portion of the turf substantially changes, as distinguished from a change in texture, or if pile heights decrease to less than 75% of its initial height within eight years after its initial installation, Purchase Green will have all such areas or portions replaced with new turf of equivalent quality, excluding installation costs.

Purchase Green commits to handling all warranty claims promptly and professionally conditional upon the purchaser's account being in good standing at the time of the claim. All claims by the purchaser made under the terms of this warranty must be made in writing prior to the expiration of the warranty period and within thirty (30) days of learning of the suspected failure/defect.

Make warranty claims to:

CustomerService@Purchase-Green.com

888-573-1138